	ORVED S.p.A with SOLE SHAREHOLDER – Via dell'Artigianato 30 – 30024 Musile di Piave (VE) – ITALY - Tel:+39.0421.54387 – fax:+39.0421.332295 - E-mail:orved@orved.it R.E.A.: VE 235301 – Venice Company register VE042 – 41122 - RAEE Enrolment No. IT08020000003349 Tax code and VAT No.: IT02708910274 – Fully paid up share capital euro 120,000.00 www.orved.it	MOD.0n.0n
	REV.00 Page 1 of 3	
WARRANTY TERMS Valid from 01.01.2021		

It is standard for all **ORVED** products to be subjected to severe quality and functional tests before installation to protect and safeguard the Customers' interests.

1. COVERAGE

ORVED guarantees its products for all construction and processing defects from the date of receipt of the installation module or, in the absence of the latter, from the date of issue of the invoice and it undertakes to replace, free of charge to its Customers, any parts found defective by the manufacturer itself.

2. DURATION


ORVED guarantees:

- a) All **vacuum chamber packaging machines for professional use** for a duration of 36 (thirty-six) months from the date of installation of the machine (the date shown on the installation form signed by the technician performing the installation is the reference date);
- b) All **ATM heat-sealing machines and Skin heat-sealing machines for professional use** for a duration of 12 (twelve) months from the date of installation of the machine (the date shown in the installation form signed by the technician performing the installation is the reference date);
- c) All **Thermo Tray sealer for professional use** for a duration of 12 (twelve) months from the date reported in the sales document;
- d) All **vacuum packers with external suction for professional use** for a duration of 12 (twelve) months from the date reported in the sales document;
- e) All **cooking appliances for professional use** for a duration of 12 (twelve) months from the date reported in the sales document;

3. GENERAL TERMS AND CONDITIONS

Orved S.p.A. undertakes, for the durations indicated in point 2 above, to guarantee the integrity and proper functioning of the components relating to the packaging machine, without prejudice to the following points:

- a) The warranty covers only the free replacement of components found to be defective by Orved S.p.A. or any of its authorised representatives.

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	REV.00 Page 2 of 3	
WARRANTY TERMS Valid from 01.01.2021		

b) Orved S.p.A.'s liability is limited to the replacement of any parts found to be defective; in no case will Orved S.p.A. recognise claims for other types of compensation.

c) The disputed and/or defective parts shall be returned to the Orved S.p.A. headquarters.

4. TERMINATION

In addition to the natural expiry of the warranty period, the warranty shall be considered null and void in the following cases:

a) Components subject to normal wear of the machine, i.e., components in which use generates unstoppable constant wear, such as Teflon tape of the sealing bar, cover seals, sealing wires, gas springs for opening of the lid, oil separator exhaust filters, oil filters, lubricated oil vacuum pump, pump vanes, sealing plates and film cutting blades of Tray sealers, silicone seals of moulds of the Tray sealers, etc.;


b) Suction or blockage problems related to oil recirculation vacuum pumps, installed in the vacuum chamber packaging machines or ATM/Skin Tray sealers, such as corrosion and clogging by impurities and the related consequences such as blockage of the rotor. It is the responsibility of the user to ascertain the conditions of the pump, to use the packaging machine correctly by packaging only products that have been blast chilled to a temperature of 0-3°C, to avoid the aspiration of foreign bodies such as sauces, solids, condiments, liquids, etc., to carry out the daily dehumidification cycle of the oil pump called "H2OUT", to carry out the periodic routine maintenance provided in the instruction manuals supplied with the packaging machines including the oil change and oil separator exhaust filters replacement.

c) Problems related to electronic parts damaged due to possible voltage changes, electrical overcharging or disturbances from the external electricity grid; in these cases, it is mandatory to send the parts to the manufacturer before the sending of the parts under warranty for replacement, for the necessary preliminary checks;

d) Failure to carry out a correct installation, in particular of vacuum chamber packaging machines and ATM/Skin heat-sealing machines (pt. 2-a, b), which provides for the installation form to be sent to ORVED SpA (or its distributor), completed and signed in all its parts by the installer and by the user customer.

e) Identification plate of the machine tampered with, altered in any way or removed without ORVED S.p.A. having been promptly notified.

f) Making changes to the appliance or its parts without prior written authorisation from ORVED S.p.A. In addition to invalidating the warranty, any tampering with the machine or

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	REV.00 Page 3 of 3	
WARRANTY TERMS Valid from 01.01.2021		

its parts shall relieve ORVED S.p.A. of all liability for any injury/damage to persons, animals or property.

g) Operation, repair and/or maintenance carried out by unskilled and/or unauthorised personnel by Orved.

h) Failure to comply with the instructions on correct use and maintenance given in the instruction manual supplied with the appliance.

i) Use of the appliance other than that provided for in the instruction manual supplied with the appliance or incorrect use of the packaging machine, such as the packaging of liquid or products that are too wet (machines indicated in pt. 2-d), or the packaging of products with a temperature above 3-5°C (machines indicated in pt. 2-a, b).

j) Damage or accidents suffered by the appliance deriving from external factors.

The warranty period shall not be extended following repairs.

ORVED S.p.A.

Date of issue: 1. January 2021